

1. PAYMENT TERMS

- 1.1 WWC is committed to providing secure online payment facilities. All transactions are encrypted using appropriate encryption technology.
- 1.2 To purchase an item/s the Customer must place his/her/its order via the website. The Customer can contact WWC at orders@whatwecherish.com for any assistance when placing an order.
- 1.3 WWC accepts Instant EFT, Visa, Mastercard and PayPal as payment options which are available to ABSA, FNB, Nedbank, Standard Bank, Capitec and Investec. WWC also accepts international payments made from the following card types: Mastercard, Visa or American Express.
- 1.4 In addition, WWC uses Paystack as a payment platform, which may accept a variety of payment methods used by the Customer.
- 1.5 It is the responsibility of the Customer to ensure that his/her/its respective bank supports the method in which payment is affected.
- 1.6 The Customer must be aware that risks exist when using Instant EFT as a payment option. WWC has taken all the necessary precautions to minimise risks for the Customer, however, there may exist fraudulent third parties who may intercept the Customer's payment and/or obtain his/her/its banking details. The Customer must remain vigilant and confirm all the necessary details.
- 1.7 For EFT payments, these are processed by the Customer's bank, who provide a secure transfer for immediate payment. The Customer's order status will be updated once payment has reflected in the nominated WWC account.
- 1.8 For debit card and credit card payments, WWC may require additional information in order to authorise and/or verify the validity of the payment. In such cases, WWC is entitled to withhold delivery of the ordered item/s until the additional information required is received and authorisation is obtained for the amounts charged. If WWC does not receive authorisation, the Customer's order will be cancelled.

- 1.9 The Customer warrants that he/she/it is fully authorised to use the debit and/or credit card for purposes of paying for the ordered item/s. The Customer also warrants that the debit and/or credit card has sufficient funds to cover all the costs incurred as a result of the services used on the WWC website.
- 1.10 The Customer's order remains valid as an offer until WWC issues a confirmation of order email.
- 1.11 WWC shall not be obligated to supply the item/s unless the Customer's order has been accepted.
- 1.12 Any email, letter, or other forms of acknowledgement by WWC is purely for information purposes and does not constitute the confirmation of an order, unless stated otherwise.
- 1.13 WWC will, at all times, do their best to ensure that the purchase price given to the Customer is accurate. The purchase price of the Customer's order will need to be validated by WWC as part of their acceptance procedure. If the purchase price of the order changes before WWC accepts the Customer's order, WWC will contact the Customer to confirm whether he/she/it wishes to proceed at the amended price.
- 1.14 WWC will not be liable for any fraudulent interceptions. If the purchase price is not paid to WWC due to interception by fraudulent parties, or any other reason, WWC unfortunately will not proceed with the order.